

	ONE2ONE POLICY			
	Title	Complex Wound Management	Policy No	57
	Indicator	SM1 – High intensity daily personal activities	Review Date	

1. PURPOSE AND SCOPE

This policy sets out One2One’s principles when supporting a consumer with complex wound care. Quality wound care is about ensuring a person’s wounds are effectively managed in a safe, consistent, and hygienic manner that promotes a person’s overall health and well-being. All consumers we support deserve:

- appropriate advice
- monitoring
- support and intervention.

Above all, consumers must always be treated with dignity regarding a sensitive and important bodily function.

This policy has been framed around the NDIS Practice Standards and applies to all of One2One’s supports and services.

2. POLICY STATEMENT

When supporting a consumer with complex wounds care, staff should follow the consumers individual care plan for providing complex wound care. Additionally, staff providing this support will participate in the appropriate training for that consumer.

When supporting a consumer with complex wound care, One2One do not manage the care of a consumer’s wound or dressings, this is performed by a trained medical professional. Staff are responsible for monitoring only.

3. POLICY CONTENT

When supporting consumers with complex wounds, it’s important to provide consistent individualised support as there are physical, psychological, and social impacts of living with a wound. Wounds can cause pain, systemic illness, increased time in hospital, extended absence from normal activities, low self-esteem, altered body image and death.

Holistic wound assessment

Holistic wound assessment should be:

- person centred
- accurate and precise
- able to detect the presence of complications
- able to detect other factors which may delay healing e.g., nutritional status, diabetes, chronic infection, and concomitant medication e.g., steroids

- able to provide a framework to monitor the stages of wound healing
- evaluate the effectiveness of any treatment.

Staff responsibilities when supporting consumers with complex wounds:

Inflammation and infection control

- follow standard clinical infection control procedures
- maintain good hand hygiene practices
- use appropriate personal protective equipment (PPE)
- follow related individual care plan
- follow medication administration plan as per GP or pharmacist advice
- should wounds or healing appear abnormal, alert the appropriate medical professional immediately.

Key management personnel responsibilities when supporting consumers with complex wounds

- ensure consumer has documented individual care plans regarding enteral tube feeding which include regular reviews
- ensure staff members have current knowledge and a plan to care for consumers with complex wounds
- ensure staff members comply with One2One's Medication Policy.

4. RELATED DOCUMENTS

- Infection Control Policy
- Medication Management Policy
- Waste Management Policy

5. POLICY REVIEW

This policy will be reviewed on a two-yearly basis. However, if at any time the legislative, policy or funding environment is so altered that the policy is no longer appropriate in its current form, the policy will be reviewed immediately and amended accordingly.

Authorised: Director – One2One